

# Process

**1.**

## Property Inspection

Storm Guard Restoration, LLC will complete a property inspection to document the damage to your home.

## File Your Claim

You, the homeowner, will then file a claim with your insurance company. Inform the insurance company that you are dealing with Storm Guard Restoration, LLC and that you want the adjuster to contact us directly for the inspection. Record the claim number that they give you on the phone. This information needs to be forwarded to your claims representative at Storm Guard Restoration, LLC.

**2.**

**3.**

## Adjusters First Contact

The insurance adjuster will either contact you or Storm Guard to schedule the inspection. If they call you, set the time and date of the property inspection. Contact Storm Guard immediately to inform your claims representative of the appointment.

## The Adjuster Meeting

This is the most important part of our entire program. This meeting will determine the scope of damage to the property and will also begin the financial settlement process on your claim. Please make sure your claims representative knows about this appointment.

**4.**

## Material and Colors Meeting

This appointment is to determine the products and colors you feel comfortable applying to your home's new exterior. Your claims representative will have many sample products for you to review. (You can also preview product samples and colors under the products link on our website.)

**5.**

Your materials deposit check will be collected during the materials and colors meeting. If you contracted Storm Guard Restoration, LLC for additional improvements above the insurance claim, payment for these services will be due at this time. Once we have your new colors, your project will be placed into our production schedule for completion.

## Production

This is the most exciting part of the process for the homeowner, as we restore your home back to its beautiful condition. The items that will be delivered will depend on the overall work to be done. In addition to your material, we will also be delivering a sanitation container for the removal of the damaged material on your home. Please refrain from using this container for personal items you would like to discard. Our highly qualified restoration team will arrive to begin the work within a few days after material delivery.

**6.**